# PulsePoint ACTIVATE YOUR COMMUNITY

The chain of survival is only as strong as we make it. Create a culture of action in your community.





**Richard Price** Founder/President PulsePoint Foundation

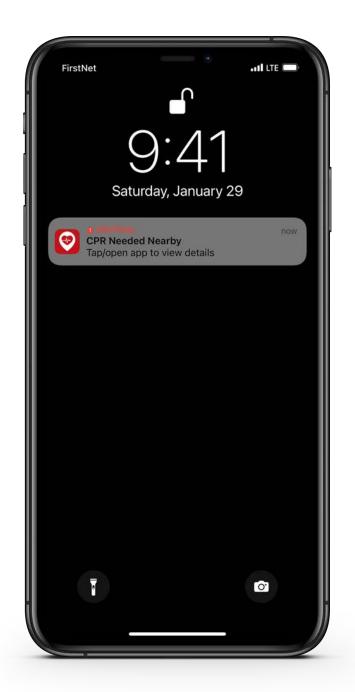
f 🕑 PulsePoint.org | PulsePoint is a 501c3 Non-Profit Foundation

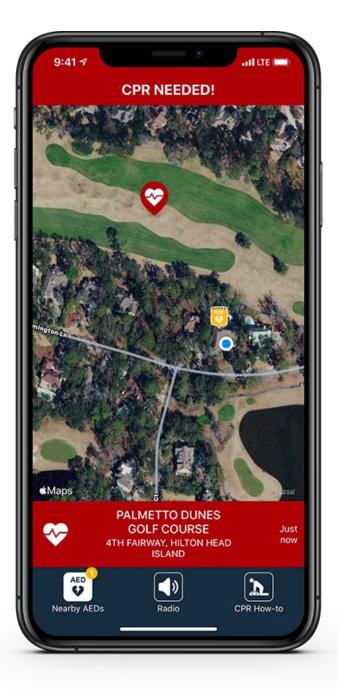


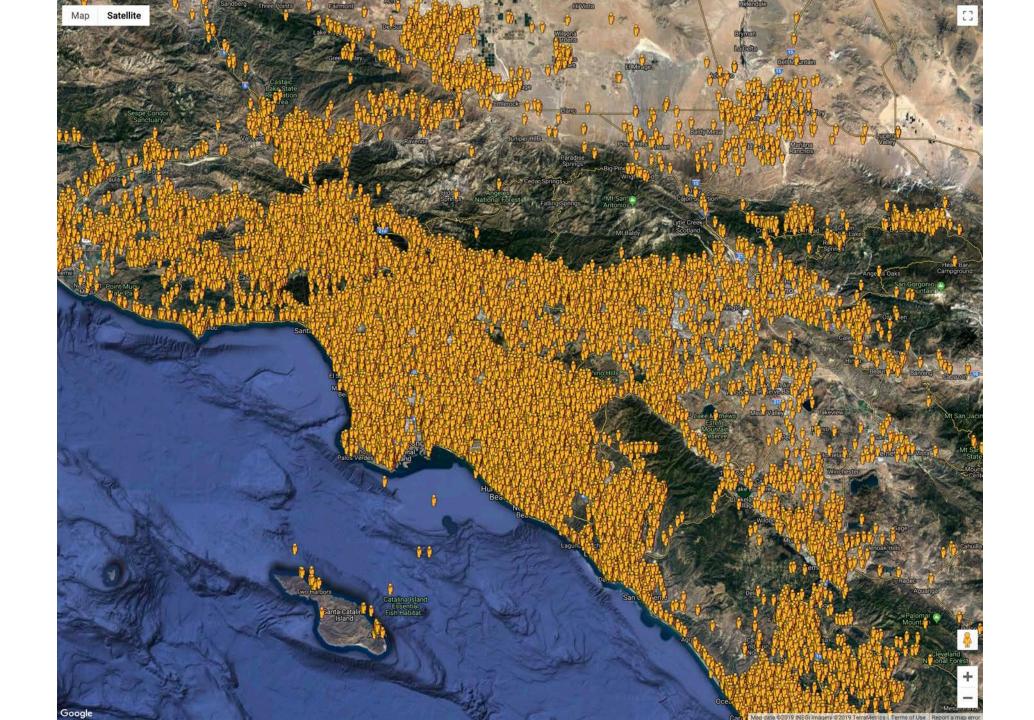
SCA victim in need.

911 system sends PulsePoint alert.

Signal received by nearby PulsePoint users. Users rush to help the victim before professional help arrives.







#### SYSTEM PERFORMANCE

### 2m 54s 5m 07s 1m 52s

EARLY ARRIVAL ADVANTAGE <sup>1</sup>

COMMUNITY NOTIFICATION OPPORTUNITY <sup>2</sup> COMMUNITY RESPONSE TIME

#### **INCIDENTS**

40,924 864 1,2

INCIDENTS LAST 24 HOURS

SCA INCIDENTS LAST 24 HOURS <sup>3</sup> 1,275,743

SCA INCIDENTS TO DATE

pulsepoint.org/stats

#### PulsePoint Report Utilizing CARES 2018 - 2020 Data

|                                |                         | <b>2018</b><br>IsePoint cases in CARE<br>Agencies participating |                  | the second s | <b>2019</b><br>lsePoint cases in CARE<br>Agencies participating |                  |                         | <b>2020</b><br>ulsePoint cases in CARE<br>t Agencies participating |                  |
|--------------------------------|-------------------------|---|------------------|--|---|------------------|-------------------------|--|------------------|
|                                | Non-PulsePoint*<br>2018 | PulsePoint<br>2018  | National<br>2018 | Non-PulsePoint*<br>2019  | PulsePoint<br>2019  | National<br>2019 | Non-PulsePoint*<br>2020 | PulsePoint<br>2020   | National<br>2020 |
| Non-Traumatic Etio             | ogy Survival Rates      |   |                  |  |   |                  |                         |  |                  |
| Overall                        | 10.0% (63503)           | 11.6% (18361)   | 10.4% (81864)    | 10.3% (72729)  | 11.2% (28227)   | 10.5% (100956)   | 8.6% (85134)            | 9.6% (42242)   | 9.0% (127376)    |
| Bystander Wit'd                | 15.2% (23884)           | 18.2% (6685)  | 15.8% (30569)    | 15.5% (27761)  | 17.2% (10583)   | 16.0% (38344)    | 12.7% (31628)           | 14.6% (15578)  | 13.3% (47206)    |
| Unwitnessed                    | 4.2% (31643)            | 5.1% (9406)   | 4.4% (41049)     | 4.2% (35811)   | 4.9% (14196)  | 4.4% (50007)     | 3.9% (42477)            | 4.6% (21343)   | 4.1% (63820)     |
| Utstein <sup>1</sup>           | 32.1% (6860)            | 37.1% (2186)  | 33.3% (9046)     | 32.3% (8099)   | 35.3% (3372)  | 33.2% (11471)    | 27.7% (8147)            | 32.1% (4094)   | 29.2% (12241)    |
| Utstein Bystander <sup>2</sup> | 36.1% (3919)            | 40.7% (1386)  | 37.3% (5305)     | 36.4% (4799)   | 39.4% (2149)  | 37.3% (6948)     | 31.7% (4722)            | 35.5% (2547)   | 33.0% (7269)     |
| Bystander Intervent            | tion Rates <sup>3</sup> |   |                  |  |   |                  |                         |  |                  |
| CPR                            | 37.8% (47098)           | 43.6% (13624)   | 39.2% (60722)    | 39.8% (54017)  | 44.7% (21110)   | 41.2% (75127)    | 38.4% (62853)           | 43.8% (31840)  | 40.2% (94693)    |
| Public AED Use                 | 11.4% (8315)            | 13.4% (2622)  | 11.9% (10937)    | 11.3% (9582)   | 14.3% (3971)  | 12.2% (13553)    | 8.6% (8865)             | 9.9% (4343)  | 9.0% (13208)     |

An analysis of PulsePoint agencies who were also CARES participants in 2018, 2019, and 2020 showed that PulsePoint communities performed better in all of the above indicated CARES performance measures. In 2020, bystander CPR was 5.4% higher (43.8% vs. 38.4%) and public AED use was 1.3% higher (9.9% vs. 8.6%) in PulsePoint communities compared to non-PulsePoint CARES communities. Overall survival for sudden cardiac arrests that were witnessed and shockable (Utstein) was 4.4% higher (32.1% vs. 27.7%). In 2020, 70.9% of PulsePoint agencies participated in CARES and 33.2% of CARES cases were from PulsePoint agencies (42,242 of 127,376).

<sup>1</sup>Utstein: Witnessed by bystander and found in shockable rhythm.

-Please Note: Descriptions of, references to, or links to other products, publications, or services does not imply endorsement of any kind unless expressly stated by CARES. The reports are intended for educational, research, self-study, and reference purposes only and are not intended to substitute for the exercise of professional judgment. CARES makes no warrant to the accuracy, completeness, suitability, or result obtained from the content.

\*Non-PulsePoint rates exclude PulsePoint agencies

<sup>2</sup> Utstein Bystander: Witnessed by bystander, found in shockable rhythm, and received some bystander intervention (CPR and/or AED application).

<sup>3</sup> Bystander CPR rate excludes 911 Responder Witnessed, Nursing Home, and Healthcare Facility arrests. Public AED Use rate excludes 911 Responder Witnessed, Home/Residence, Nursing Home, and Healthcare Facility arrests.



## **2020 GUIDELINES**

**NEWS FROM THE AMERICAN HEART ASSOCIATION** 

### Significant New and Updated Recommendations Systems of Care

- "Summoning willing bystanders: Emergency dispatch systems should alert willing bystanders to nearby events that may require CPR or AED use through mobile phone technology (Class 1, LOE B-NR).
- 2. Notification of lay rescuers via a mobile phone app results in improved bystander response times, higher bystander CPR rates, shorter time to defibrillation, and higher rates of survival to hospital discharge."

# 10 STEPS to Improve Cardiac Arrest Survival



- I. Establish a cardiac arrest registry
- 2. Begin Telephone-CPR with ongoing training and QI
- 3. Begin high-performance EMS CPR (HP-CPR) with ongoing training and QI
- 4. Begin rapid dispatch
- 5. Measure professional resuscitation using the defibrillator recording (and voice if possible)
- 6. Begin an AED program for first responders, including police officers, guards, and other security personnel
- 7. Use smart technologies to extend CPR and public access defibrillation programs to notify volunteer bystanders who can respond to a nearby arrest to provide early CPR and defibrillation
- 8. Make CPR and AED training mandatory in schools and the community
- 9. Work toward accountability submit annual reports to the community
- **IO.** Work toward a culture of excellence

"The non-PulsePoint dispatch associated OHCA patients experienced a similar rate of bystander CPR to the [CARES] published figure (**35.5%**), while the PulsePoint dispatchassociated group experienced a significantly increased bystander CPR rate of **59.4%**."



#### **Clinical paper**

#### PulsePoint dispatch associated patient characteristics and prehospital outcomes in a midsized metropolitan area

Tanner Smida<sup>a,b,\*</sup>, Jessica Salerno<sup>a</sup>, Leonard Weiss<sup>a</sup>, Christian Martin-Gill<sup>a</sup>, David D. Salcido<sup>a</sup>

<sup>a</sup> University of Pittsburgh School of Medicine, Pittsburgh, PA, United States <sup>b</sup> West Virginia University, United States

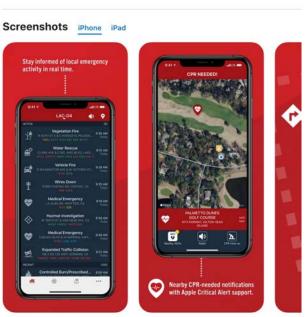
## App Version / Responder Types

### **Public App**

- Who
  - CPR-trained citizens
- CPR-needed Alert
  - Public locations only
- Public safety activity
  - Limited to public information that is useful to community members
    - Vehicle accidents, utility emergencies, fires, etc.



PulsePoint Respond I2\* Building informed communities PulsePoint Foundation #5 in Medical \*\*\*\*\* 4.8 + 131K Ratings



Free

## App Version / Responder Types

#### **Community Verified Responders**

- Who
  - Doctors, Nurses, CERT, Security Guards, CPR Instructors
- CPR-needed Alert
  - All locations
- Public safety activity
  - Limited to public information that is useful to community members
    - Vehicle accidents, utility emergencies, fires, etc.



### App Version / Responder Types

### **Professional Verified Responders**

- Who
  - Firefighters, EMT's, Paramedics
- CPR-needed Alert
  - All locations
- Public safety activity
  - Complete incident information including potential HIPAA data



## **PulseP**oint

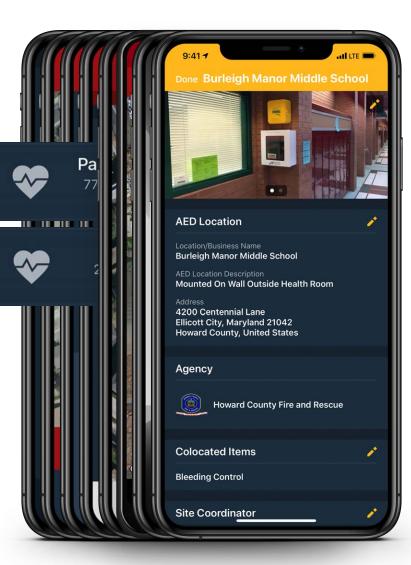


### PulsePoint Public Responder

Target user: *Community members* interested in staying informed of local emergency activity and those trained in CPR and willing to assist if a cardiac arrest occurs in a public place near them.

- Nearby CPR-needed alerts in **public locations**.
- Filtered list of incidents displayed.
  - Calls of a dangerous or sensitive nature typically not displayed.
- Medical Emergency incident types **described generically**.
- Full incident address not shown on medical incident types.
- Routing (turn-by-turn) not offered on medical incident types.
- Informed community alerts (wildfires, flooding, etc.).
- View and add AED locations, including colocated items.
- Self-selected participation.

## **PulseP**oint

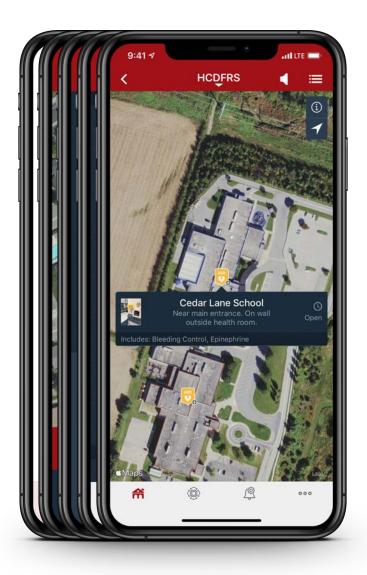


### PulsePoint Verified Responder - Pro

Target user: *Public safety employees*, typically firefighters, paramedics, and law enforcement officers assigned Verified Responder Pro status by their organization.

- Nearby CPR-needed alerts in all locations.
  - Digital ID badge
- All incidents displayed.
- Expanded medical incident types.
- Full incident address shown on medical incident types.
- Routing (turn-by-turn) offered on medical incident types.
- Destination Street View (Android)
- Additional notification types (MCI, Mutual Aid).
- Add and **approve** AED locations, including colocated items.

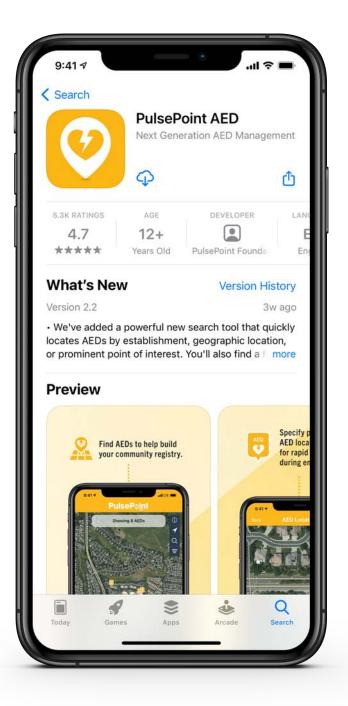
## **PulseP**oint



### PulsePoint Verified Responder - Community

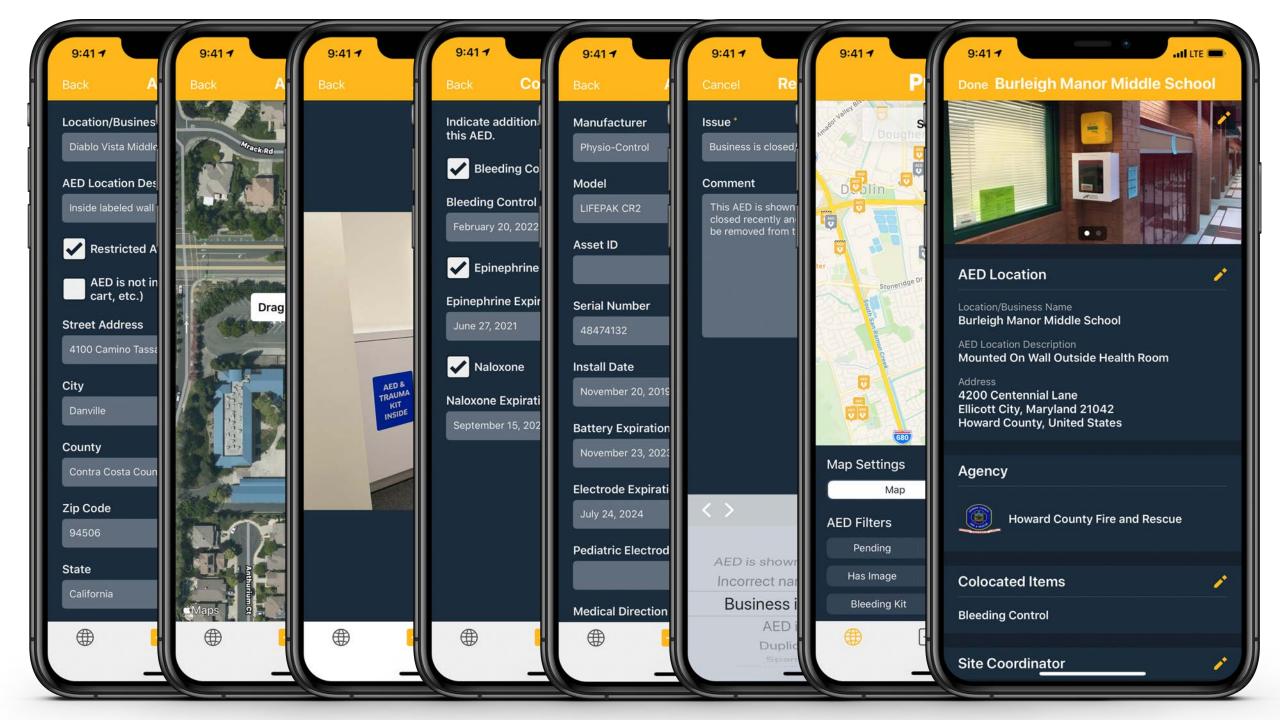
Target user: *Invited members of the community with medical or rescue training* such as public safety retirees, CERT members, doctors, nurses, and residential security staff or residents with special neighborhood responsibilities.

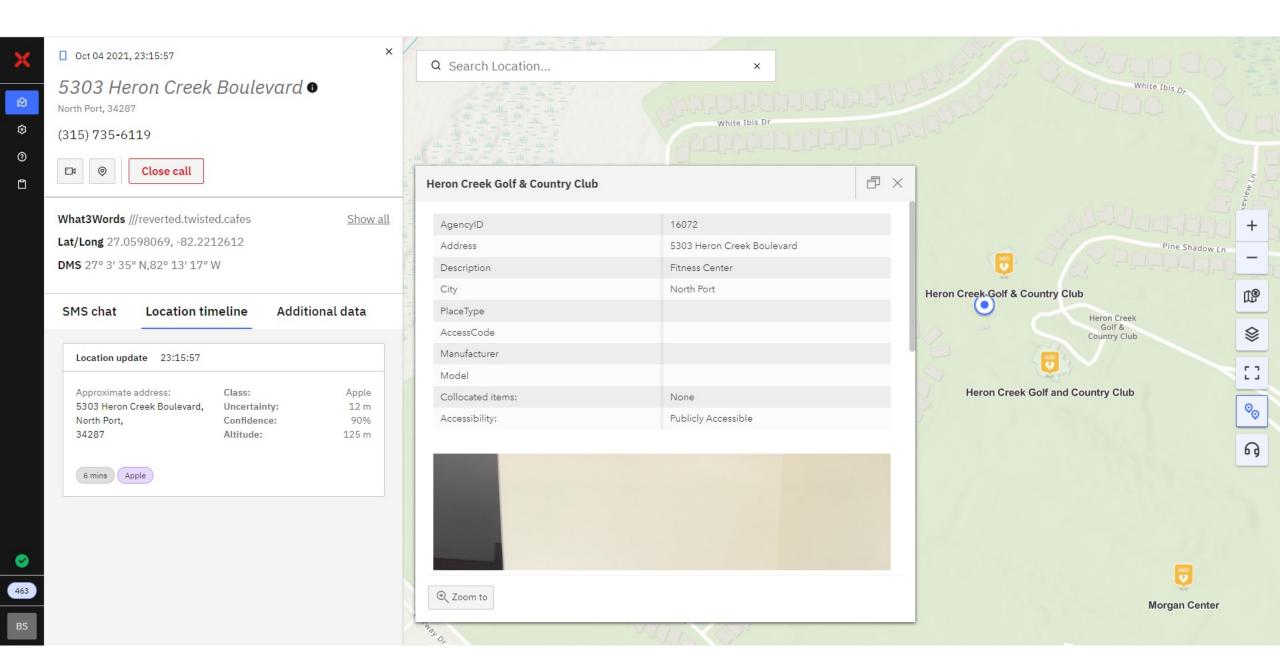
- Nearby CPR-needed alerts in all locations.
  - Digital ID badge
- Same filtered incident list and restrictions as the public version.
- Add and **approve** AED locations, including colocated items.

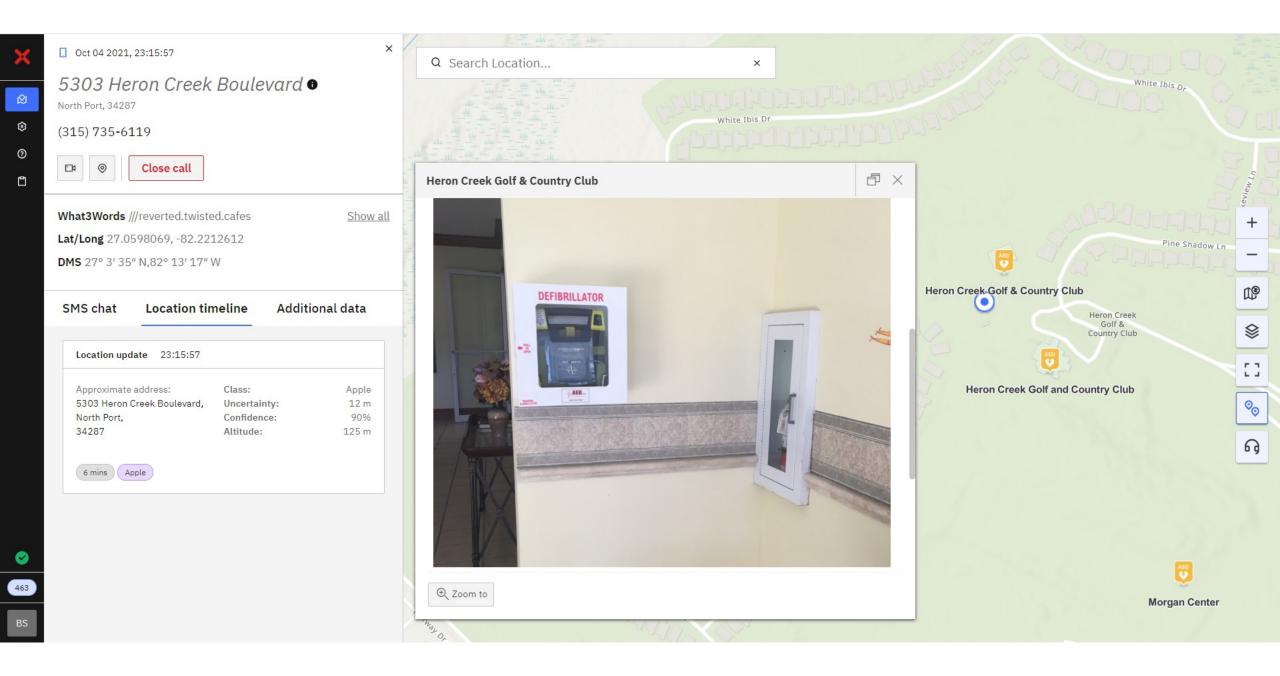


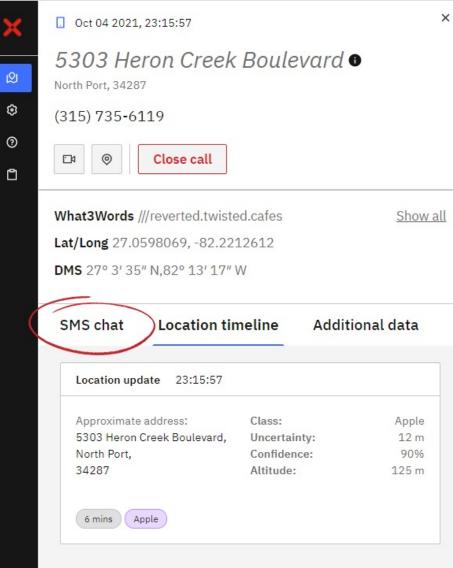
VS.

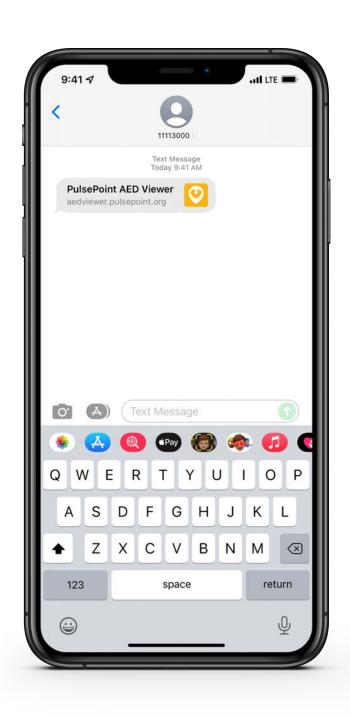
| Search   | PulsePo   | int Respo      | nd                             |
|--|---|----------------|--------------------------------|
| <b>A</b> .   |   | ormed commu    |                                |
|  | <b>P</b>  |                | 企                              |
| 96K RATINGS  | AGE   | CHART          | DEVELO                         |
| 4.8  | 12+   | #3             |                                |
| ****   | Years Old   | Medical        | PulsePoint F                   |
| What's Ne  | w   | Versio         | n History                      |
| Version 4.9  |   |                | 2000.0000                      |
| <ul> <li>Streaming rad<br/>the ability to sw<br/>on the Lock scr</li> </ul>                              | lio now includes<br>itch audio betw<br>een, Apple Wate      | een followed a | agencies                       |
| <ul> <li>Streaming rad<br/>the ability to sw</li> </ul>  | ritch audio betw  | een followed a | art and agencies               |
| Streaming rad<br>the ability to sw<br>on the Lock scr  Preview  Stay informer<br>activity in rea         | ritch audio betw<br>een, Apple Wate<br>d of local emergency | een followed a | art and agencies               |
| Streaming rad<br>the ability to sw<br>on the Lock scr      Preview      Stay informer<br>activity in rea | d of local emergency<br>at of local emergency<br>at time.   | een followed a | art and<br>agencies<br>y. more |

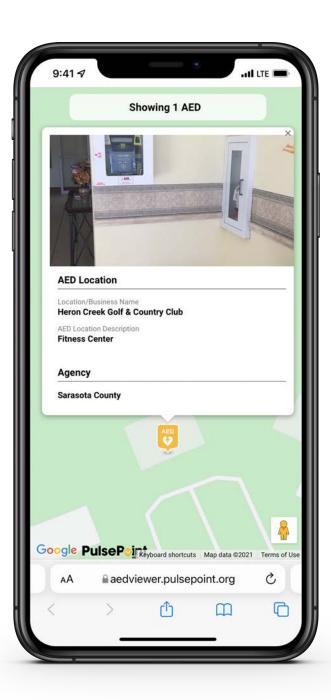












 $\odot$ 

463

## BUILDING INFORMED COMMUNITIES

PulsePoint notifications provide an early heads-up to local threats such as wildland fires, flooding and utility emergencies.

DOWNLOAD THE APP  $(\rightarrow)$ 

000

February is Heart Month! Check out our Heart Month Resource Toolkit—full of ideas and resources to engage and encourage your citizens to take care of their hearts, learn CPR, register AEDs, and download PulsePoint. ③

#### LAST 24 HOURS

LATEST NEWS:



**CPR-NEEDED ACTIVATIONS** 

NEARBY RESPONDERS ALERTED

225

NEARBY AEDS IDENTIFIED

386

AEDS ADDED

58



att LTE

=

8:38 AM

🖞 Share 📀 Navigate

Today

LAC-D7

**Confirmed Vegetation Fire** 

575 LOS LIONES DR. PACIFIC

PALISADES, CA BC10 BC12 ?COPT12 ?COPT17 E103

NEW APP USERS

More Stats...





Richard Price

richard.price@pulsepoint.org



**General Information** 

info@pulsepoint.org



Website

pulsepoint.org



Twitter <u>@pulsepoint</u>



PulsePoint is a 501(c)(3) public non-profit foundation.